

LANTERN SERVICES LIMITED
Quality Policy Statement

Doc. Ref.: LANQUAPOL

Issue: 1

QUALITY POLICY STATEMENT

Lantern Services provides and supplies Demolition and Grab Hire Services to Building, Construction, Civil Engineering and Railway Organisations.

Our policy is to supply and deliver safe, environmentally-friendly products and demolition services that fully comply with the clients requirements, the requirement of CDM Regulations 2015 and other legal and statutory requirements using our fully competent, skilled, experienced, environmental and safety-conscious operators, operatives, employees and drivers at the correct location and on time. We are committed to fulfilling our contractual obligations, meet relevant regulatory / statutory requirements, and, exceed our Client/Customer Expectations, by continually improving our processes and practices.

This policy shall be used to provide a framework for reviewing our objectives which is to deliver our services efficiently and to the highest standard by continually improving on our performance, delivering the right services to the right location, to the right client, on time, damage and accident-free, to the total satisfaction of our clients.

This policy will be communicated to staff and employees as part of their induction and/or training by the Quality Manager. Copies of the Policy shall also be displayed within the Company. The Quality Manager shall ensure that the policy is implemented and maintained throughout the organisation, and that everyone within the organisation is conversant with the Company's Quality Policy & Objectives.

This policy shall be regularly reviewed, at least once a year, by me for its scope, applicability, suitability and adequacy for the Company's business activities.



Signed : . Managing Director

10th January 2020.